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SIMS Disaster Recovery

Security Information and Management Systems, Inc. of Plano, Texas announced two exciting new services today. The first, all stations on basic software support now have secure, offsite storage for their databases automatically backed up nightly to our 'Disaster Recovery Center' here in Dallas, Texas. The 2nd, a complete backup station facility available on 15 minutes notice should one of our centrals declare an emergency.

SIMS, Inc. says that providing Disaster Recovery options for over one thousand centrals is a monumental task, but recent advances in receiver and telephone technology coupled with the explosion of high speed internet access across the country now makes this possible. Current technology demonstrates that an emergency backup Central Station can be up and running in as little as fifteen minutes.

Nightly backup service is included in the basic software support plan for all SIMS centrals. These are compressed, encrypted* with 128-bit encryption and sent to secure storage servers at the SIMS, Inc. disaster site in Dallas via daily Internet transfers. The encryption key is held by the central and can only be unlocked by the central in the case of an emergency.

The full backup station support option takes this one step further and is available to all SIMS Inc centrals, regardless of size, for a small yearly fee. This service includes up to 64 lines of simultaneous, digital alarms plus non-digital alarm communications like Derived Channel, DVACS (Canada), Alarmnet, and other proprietary radio receivers, etc. All SIMS Inc software products are included in this service including Formwriter, ComServer, SIMSLink and SIMSWeb directly from the SIMS facility. SIMS Inc. will provide short term monitoring while the affected company organizes its operators for remote monitoring via the internet.

SIMS President, Ken Utley states 'The way we've done this ensures that the security of our centrals is protected two ways. First, their databases are protected with 128 bit encryption. And second, their data is stored off-site in a secure environment. We've also done something very different for access. They can go to any computer anywhere in the country, that is connected to the internet and with a secure 128-bit encrypted connection, take over monitoring within minutes of the emergency, making and receiving calls. Our goal is to make it appear to their customers that nothing has changed. The system is designed to be up in 15 minutes from the time a central declares an emergency. Keeping with the SIMS Inc tradition of reasonable pricing, this service is provided to our centrals for hundreds of dollars per year – not thousands.'